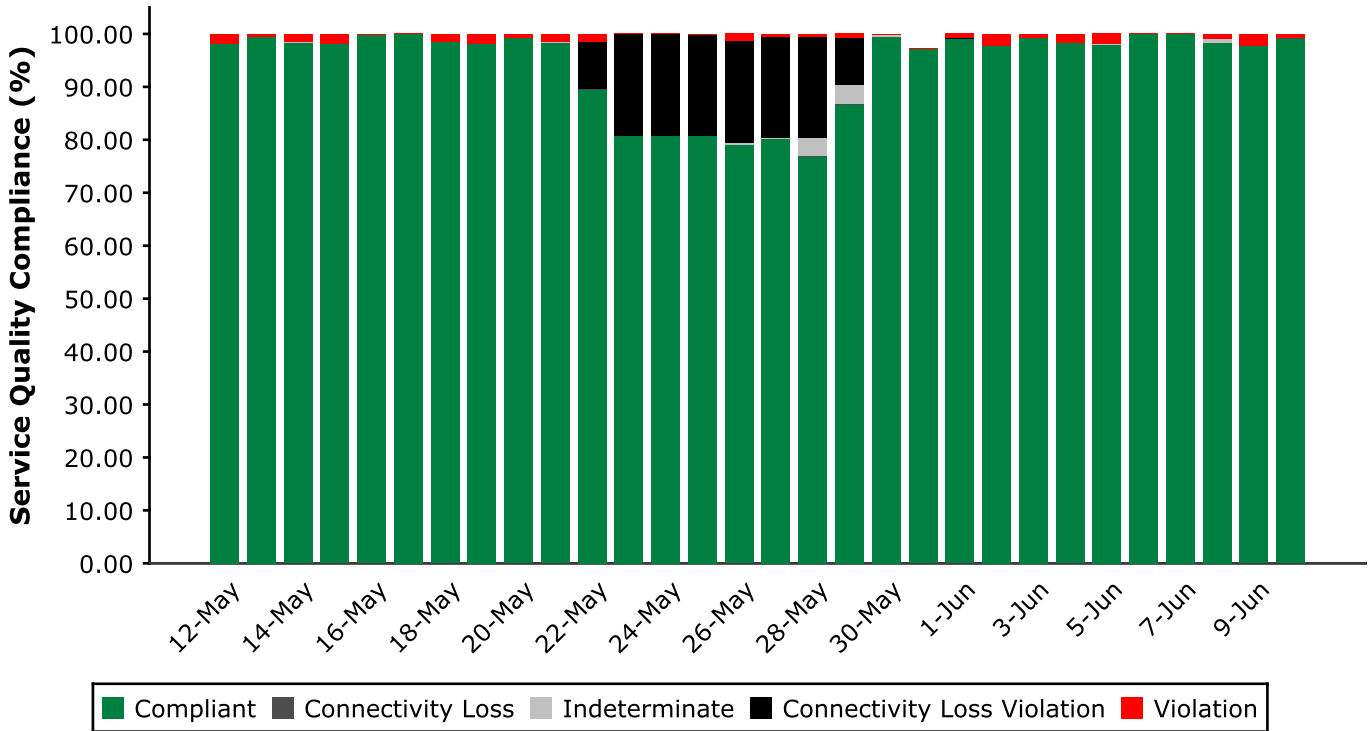


# Service Quality Compliance Report

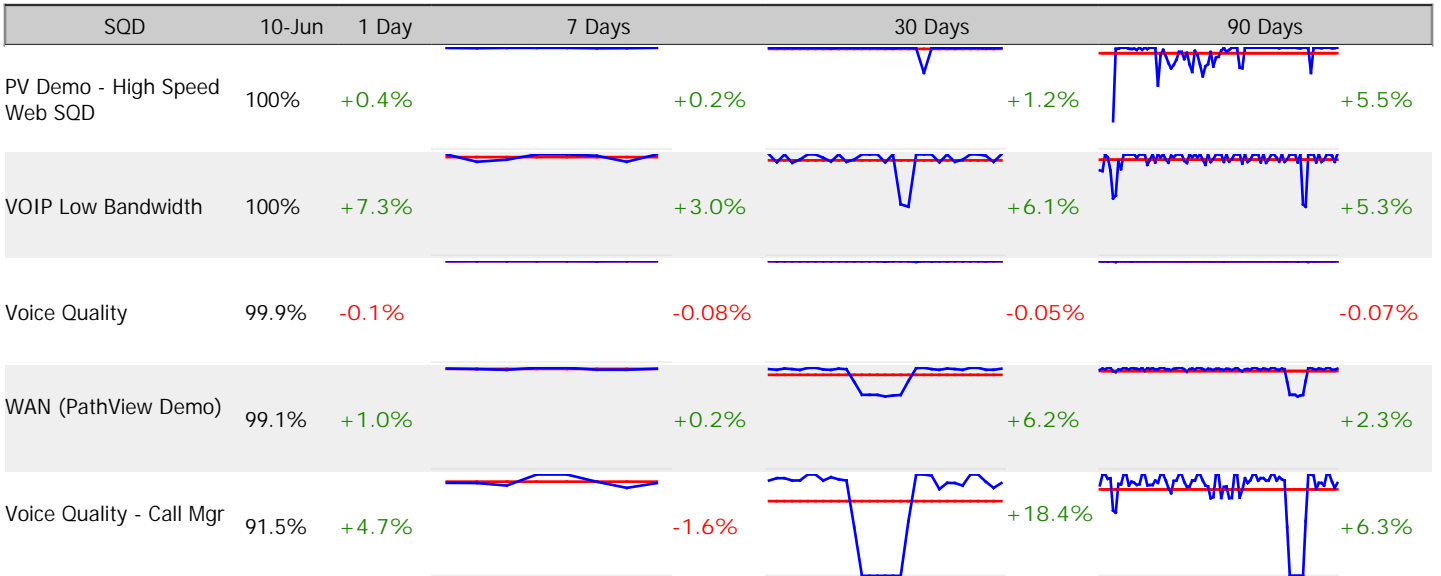
Target Type: ALL      Group: ALL  
 SQD: ALL      Tag: ALL  
 Time Range: 05/12/2009 - 06/10/2009      Path Count: 27



## Service Quality Compliance



## Compliance Trend by Service Quality Definition



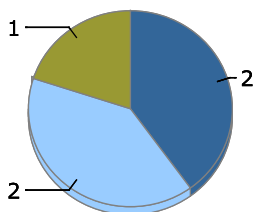
# Service Quality Compliance Report

Target Type: ALL      Group: ALL  
 SQD: ALL      Tag: ALL  
 Time Range: 05/12/2009 - 06/10/2009      Path Count: 27



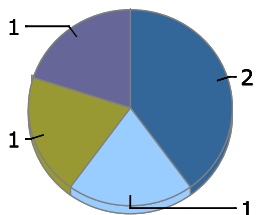
## Compliance Breakdown for Jun 10, 2009

### Path Violations by Group



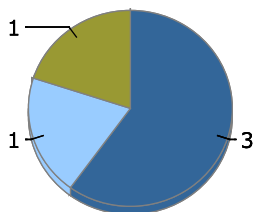
Group	Paths with Violations	Total Paths	Violation (Connectivity Loss)	Indeterminate (Connectivity Loss)	Compliant
VOIP	2	9	1% (0.03%)	0.07% (0.0%)	99.0%
SaaS	2	10	0.01% (0.01%)	0.2% (0.0%)	99.8%
Data Servers	1	6	1.7% (0.0%)	0.2% (0.0%)	98.1%

### Path Violations by Target Type



Target Type	Paths with Violations	Total Paths	Violation (Connectivity Loss)	Indeterminate (Connectivity Loss)	Compliant
Server: WAN Application	2	8	0.02% (0.02%)	0.2% (0.0%)	99.7%
Voice IP PBX: Cisco	1	1	8.4% (0.0%)	0.1% (0.0%)	91.5%
Avaya Handset (PathView Demo)	1	2	0.1% (0.1%)	0.05% (0.0%)	99.8%
Server: LAN Fileserver	1	2	5.0% (0.0%)	0.2% (0.0%)	94.8%

### Path Violations by SQD



SQD	Paths with Violations	Total Paths	Violation (Connectivity Loss)	Indeterminate (Connectivity Loss)	Compliant
WAN (PathView Demo)	3	15	0.7% (0.008%)	0.2% (0.0%)	99.1%
Voice Quality - Call Mgr	1	1	8.4% (0.0%)	0.1% (0.0%)	91.5%
Voice Quality	1	6	0.04% (0.04%)	0.09% (0.0%)	99.9%