

APPCRITICAL REPORT SERVER

NETWORKS COMPRISE MORE OF THE FABRIC OF OUR ORGANIZATIONS THAN EVER BEFORE. WHETHER YOURS IS AN ENTERPRISE, A NOT-FOR-PROFIT OR A GOVERNMENT AGENCY, ITS SUCCESS DEPENDS ON THE RELIABLE DELIVERY OF NETWORKED SERVICES.

As our network dependence has increased, so too has the pressure on IT teams to maintain smooth, problem-free networked services. But the growing complexity of extended networks limits the IT team's ability to see and understand network performance on an end-to-end basis. That complexity also makes it difficult for network teams to show senior management how their efforts directly impact their organization's strategic initiatives.

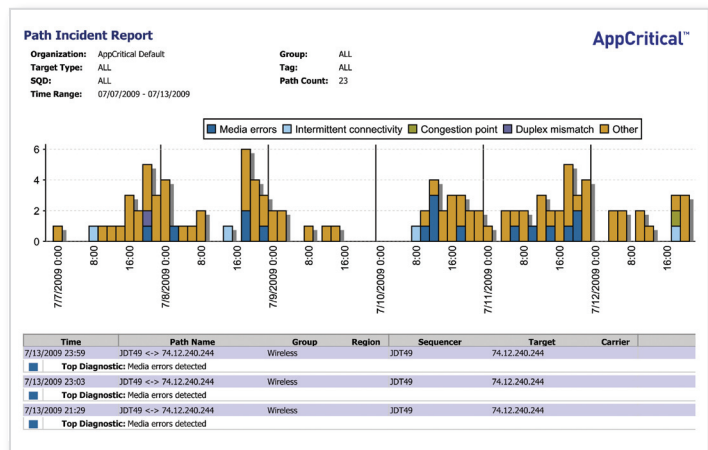
COMMUNICATING IT PERFORMANCE AND VALUE

IT teams need more effective ways to assess the impact of networked service delivery on their organization's business objectives. They also need better ways to communicate their performance information to their executive teams and to their business and technical colleagues.

Apparent Networks recognizes these needs, and developed the AppCritical Report Server to enable network operations teams to meet them. Report Server works in conjunction with AppCritical, Apparent Networks' enterprise-class network fault and performance management solution.

The AppCritical Report Server enables IT teams to easily show their alignment with and contribution to their organization's strategic business initiatives.

The Report Server leverages the unique network path performance information provided by AppCritical to create reports that communicate IT's value – powerfully and persuasively – to any audience, including executive, business and technical staff.



AppCritical Report Server's clear and intuitive graphics show key performance metrics for distributed applications such as VoIP, video and unified communications.

APPCRITICAL REPORT SERVER

The Report Server builds on and extends the base-level reporting functionality that is integrated in the AppCritical enterprise solution. It directly targets a long-standing challenge faced by network operations teams – the lack of an efficient and effective way to directly and unequivocally tie IT service delivery to business performance.

POWERFUL, PERSUASIVE REPORTING MADE EASY

- **Intuitive reports** – Simple graphics and plain language in reports clearly show actual network performance against user-defined service quality levels.

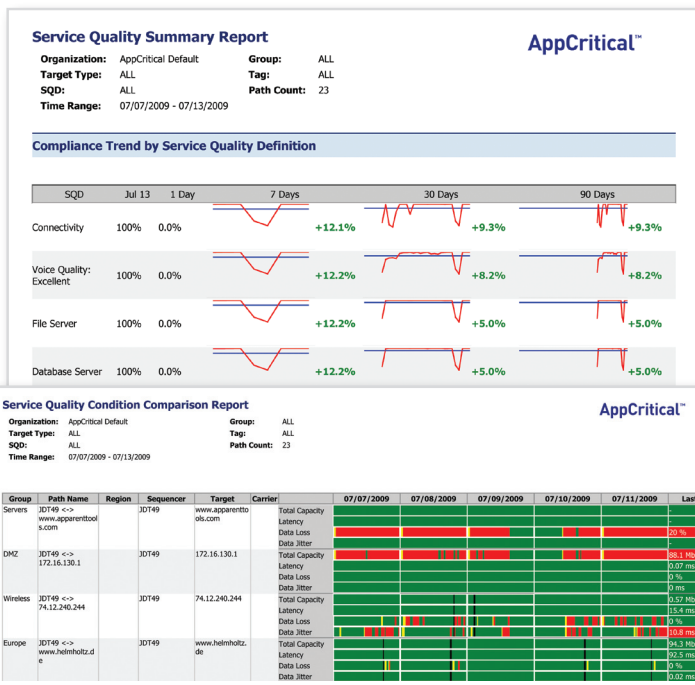
Showcases how network performance supports business results

- **Automated reporting** – Features enable users to set dates and times for automatic report generation and create recipient lists for automatic report distribution.

Eliminates manual tasks, increases the visibility of IT's value

- **Easy dissemination** – Multiple delivery formats built in make it easy to get reports in the right format to the right people who need them.

PDF, HTML, DOC, XLS, CSV and Flash



Report Server leverages AppCritical's unique network path information to map the delivery of key applications and IT services to business processes and strategic initiatives. When performance issues occur, Report Server's intuitive graphics combined with advanced diagnostics make it faster and easier to find and fix them.

EASY CUSTOMIZATION MAKES REPORTS WITH IMPACT

- **Browser-based customization** – Users can access the Report Server via the Internet to easily customize their reports and dashboards to meet particular business needs.

Access anytime from anywhere

- **Drag-and-drop convenience** – Users can customize and rearrange the formats and contents of reports and dashboards quickly and easily.
- 'Mix and match' any predefined and custom reports into new dashboards*

- **Easily branded reports and dashboards** – Users can easily customize the branding of reports and dashboards with logos and other corporate identity elements.

Fast and easy way for service providers to add customer-friendly services

- **Simplified report generation** – AppCritical's expertly designed data sets make it easy for any staff member to generate effective reports.

No database expertise required

EASY TO DEPLOY, SHORT TIME TO VALUE

- **Flexible architecture** – The Report Server offers single- or multiple-machine deployment options to meet your business needs.

Web-based access to the AppCritical application; no client or agent required

- **Precise access control** – Administrators can easily manage and monitor access to ensure that the right people utilize only the appropriate resources.

Set and enforce who can log in, edit, and schedule reports – and which reports they can run on what data sets.

- **Scalable and secure** – Built with enterprise-class design to handle multi-tenancy reporting needs of large, complex organizations.

Economical way for service providers to support multiple customers

SYSTEM REQUIREMENTS

- AppCritical Version 4.0 or later
- NIC: 10/100 or 10/100/1000 Ethernet network card
- Memory: 2G+, 3G+ recommended
- CPU: 2.0 GHz+, dual-core, x86 processor
- Disk space: 1GB minimum

- Windows XP Professional (SP3)
- Windows 2003 SP2, R2, x86 Standard Edition
- Windows Vista Business (SP1), Vista Ultimate (SP1)
- VMware ESXi version 3.5 (guest OS: Windows 2003 (SP2))

CONTACT To learn more about how the AppCritical Report Server can raise the visibility and better communicate the value of your IT efforts within your organization, please contact one of our sales professionals at **+1 (800) 508-5233** or visit our website at **www.apparentnetworks.com**